



THE ROYAL BOROUGH OF
**KENSINGTON
AND CHELSEA**

13 July 2021

For businesses – to whom it may concern:

**Tuesday 13 July 2021.
Incident: Flood – post severe weather conditions 12 July 2021**

As a result of severe weather conditions which resulted in localised flooding across London yesterday, Kensington and Chelsea Council declared an emergency situation at 7pm on Monday 12 July. The flooding has impacted parts of North Kensington and the Council is providing support to all of those affected, including residents and our local businesses.

Last night, Council officers attended locations across the area with London Fire Brigade and Metropolitan Police to evacuate residents and ensure property was safe. Information on this can be found on the Council's web pages here: <https://www.rbkc.gov.uk/newsroom/flooding-north-kensington>. The Curve Community Centre (10 Bard Road, W10 6TH) is open today until 8pm. It will re-open tomorrow at 9.00am with a team of Council officers on hand to offer support and advice to those affected.

Businesses and property owners are encouraged to gain access to premises to determine if they have sustained flood damage, if you are not already aware. If your offices or trading location(s) have been affected, you should contact your property manager or landlord and contact your insurers where necessary. We have listed below contact information for Council services and organisations where you can find updates and support.

Key links and contact points:

- Email business@rbkc.gov.uk if you are a local business or a commercial tenant of RBKC
- Follow @RBKC on Twitter for latest updates
- Flood advice from London Fire Brigade is available at: <https://www.london-fire.gov.uk/incidents/2021/july/flooding-south-west-and-north-west-london/>
- Follow @LondonFire on Twitter for latest updates from the London Fire Brigade.
- Thames Water – 0800 316 9800
- The Council's Streetline – 020 7361 3001.
- TfL, check your journey - <https://tfl.gov.uk/tube-dlr-overground/status/-stations-status>
- RBKC general contact centre: 020 7361 3010. Email: information@rbkc.gov.uk

For other business support – please turn over to Page 2

Links, contacts and organisations to help with general business support, and specific post-covid support

- **RBKC website - business pages:** <https://www.rbkc.gov.uk/business-and-enterprise>
- **RBKC website - covid19 support for businesses:** www.rbkc.gov.uk/covid19-business.
- **RBKC Pavement licences.** Register via the <https://www.rbkc.gov.uk/business-and-enterprise/regulation-enforcement/business-and-enterprise/regulation-enforcement/tables-and-chairs-licensing/apply-pavement-licence>
- **RBKC Hospitality business helpline is 020 7361 2161.** Open Monday to Friday 9am – 5pm for help with matters directly related to re-opening. Please leave a message.
- **RBKC's e-newsletter.** Get alerts to latest support including grants, subscribe to Business Matters.
https://public.govdelivery.com/accounts/UKRBKC/subscriber/new?topic_id=UKRBKC_32.
- **RBKC and Portobello Business Centre.** PBC is commissioned by RBKC to provide one to one support for RBKC resident-entrepreneurs and businesses. www.pbc.co.uk for webchat. Email info@pbc.co.uk. Tel: +44 (0)20 7460 5050. Also on <https://twitter.com/PortobelloBC>
- **London Business Hub.** Advice for London based businesses. www.businesshub.london. Also on <https://twitter.com/LDNBusinessHub>
- **Greater London Authority.** Crowdfund for your small business with <https://payitforward.london.gov.uk/>
- **UK Government Business Support.** Enquiries@businesssupporthelpline.org. Tel: 08009981098. <https://www.gov.uk/business-support-helpline> . Also on <https://twitter.com/businessgov>.
- **UK Government Financial Support.** Use the checker tool <https://www.gov.uk/business-coronavirus-support-finder> to find out what coronavirus financial support is available for you or see a list of financial support measures for businesses: <https://www.gov.uk/government/collections/financial-support-for-businesses-during-coronavirus-covid-19>.

Town Hall, Hornton Street, London W8 7NX.

www.rbkc.gov.uk Twitter [@rbkc](https://twitter.com/rbkc)

